

# Residents' Charter

This charter is based on a legal framework made up of all the texts relating to the use of computer systems, the references to which are given in the paragraph "Compliance with legislation". It defines the rules to be respected for an adequate sharing of resources and optimal operation of the network. Please note that this charter only applies to users who are residents of the Maison des Mines.

## Association REZAL

### FIELD OF ACTION

The aim of the REZAL association is to promote, within the limits of its human, software and material resources, the links of the residents of the Maison des Mines with the practical world of computers, networks and telecommunications. In particular, it provides its members with an Internet connection via Ethernet and Wi-Fi. Assistance will be provided by the administrators of the Association. It is possible to seek help in the following order:

- On the Association's website: <http://www.rezal-mdm.com>. (Available only within the residence)
- By e-mail: by describing the problem encountered as precisely as possible at [admin@rezal-mdm.com](mailto:admin@rezal-mdm.com). Exchanges between members and the Association must be courteous. On this occasion, it is reminded that REZAL's directors act on a voluntary basis on the one hand, during their free time on the other, and that they are under no obligation to provide their services before a certain period of time.

### RESPONSABILITY

The REZAL association is in charge of the general functioning of the network and is committed to offering the best possible quality of service in terms of availability, performance, etc. However, the REZAL association cannot under any circumstances be held responsible for any problems related to the Maison des Mines network. These problems, for which it has no legal obligation, are in particular: network malfunctioning or loss of data.

### THE ADMINISTRATORS OF THE NETWORK

These are the people who, by the nature of their activity, are in charge of managing the network. For maintenance and technical management purposes (knowledge of the bandwidth usage rate), in compliance with the applicable legislation and this charter, statistical information is collected by the servers concerning the use of Maison des Mines' IT resources. The directors of the REZAL association are the only persons authorised to give access to the computer resources of the Maison des Mines. The information collected during registration may be modified in accordance with the French Data Protection Act. It will not be distributed but remains accessible to the management and administrators for the proper management of the network.

On the other hand, the administrators cannot be held responsible for the illegal use of the network. However, the latter will be responsible for warning offenders and applying the possible sanctions described below. The administrators have the right to disconnect parts of the network at any time for maintenance operations.

## Conditions for network access

Access to the Maison des Mines network is reserved exclusively for members of the REZAL Association who have paid the network connection fee. This access right is personal and non-transferable. The connection fee is 5€ per quarter. The school year is then divided into 3 terms. This connection fee

authorises the member to connect three physical machines (computer, tablet, telephone) to the Maison des Mines network using the connection port present in his/her room as well as access by wireless network (Wi-Fi). The right of access is granted to the member on condition that he certifies to the REZAL Association that he has read and approved this charge.

## Members' duties

### RESPECT OF THE LEGISLATION

The main texts in force lay down the provisions on:

- Fraud and misuse of computer systems (Code pénal 323-1 à 7 modifiés par la loi n° 2004-575 du 21 juin 2004);
- Intellectual property and software protection (Code de la propriété intellectuelle et Directive Européenne transposée par la loi du 1er août 2006) as well as the so-called HADOPI and HADOPI 2 laws of 2009;
- Data processing and liberties (law of 6 January 1978 modified by a law of 6 August 2004). Any use of the Maison des Mines' IT resources contrary to the legal provisions, in particular those listed above, is liable to disciplinary and penal sanctions as provided for by law.

### RESPECT OF MATERIAL

Each user must respect the integrity, position, and configuration of the equipment at his disposal, in particular the Wi-Fi terminals present in the corridors of the residence. Any damage to these terminals will be subject to immediate exclusion from the association as well as possible financial sanctions taken by the management of the Maison des Mines. It is also forbidden to add personal information routing devices (routers) or wireless access devices (Wi-Fi) to the network.

### RESPECT OF INFORMATION'S CONFIDENTIALITY

Except in the case of explicitly authorised files, the member must not attempt to read, copy or modify computer data belonging to other members or to the REZAL Association's computer systems. In particular, it is forbidden to attempt to intercept private communications between members, including in the case of data transmitted to their computer (e.g. networks using hubs).

### RESPECT OF OTHER MEMBERS

This presupposes a non-abusive use of all shared resources: each user must only consume the necessary and sufficient amount of resources. In this context, peer-to-peer use is strictly forbidden. The downloading of large files is also to be prohibited during peak hours (18h-24h on weekdays).

### PASSWORD, INFORMATION'S PRIVACY

The usernames (also called: identifiers, or "login") assigned are strictly personal. Users will also be assigned a personal secure password, which they must not communicate. If necessary, a new password will be provided to them. Any information of a private or sensitive nature must be protected by any means whatsoever. Default access rights are specific to the users' machines. It is everyone's responsibility to find out about this. Under no circumstances should users attempt to access someone else's information without their permission, nor should they make any attempt to obtain a third party's password or acquire system privileges. It is the responsibility of all users to report to a network administrator any actual or suspected hacking attempt of which they become aware.

### RESPECT OF HUMAN BEING

The member undertakes not to use the Maison des Mines network to disseminate information contrary to the laws in force. In particular, he undertakes not to disseminate:

- Messages of a violent or pornographic nature, messages likely by their nature to undermine respect for the human person and his/her dignity, equality between women and men and the protection of children and adolescents.
- Messages inciting crimes and/or offences or the use of prohibited substances.
- Messages inciting discrimination, hatred or violence.

## IDENTITY

The right of access to computer systems is personal and non-transferable. Under no circumstances may a user invent, falsify or conceal his identity or that of his machine. Each user is bound:

- To provide valid personal information to the competent administrator, demonstrating his or her rights to use the computer systems of the Maison des Mines
- To certify having read the charter

Members are required to notify the REZAL Association of any change in the data relating to their connection to the Maison des Mines network (change of room, departure, etc.).

## RESPONSIBILITY OF THE MEMBER

In all cases, the member is entirely responsible for the use made of his designated connection, including by a third party. Moreover, the member is solely responsible for the data sent from his machine(s) connected to the Maison des Mines network, both as regards their content (viruses in particular, Trojan horses, etc.) and their volume. It is everyone's responsibility to limit the spread of viruses as much as possible. The use of an up-to-date antivirus software is a necessary condition for access to the network (not the one provided as a trial version with your computer). Administrators leave the choice of software to the user (Avast or Microsoft Security Essentials are very good free antivirus software). Of course, it is strictly forbidden to deliberately spread a virus on the network. Administrators give themselves the right to restrict access, to disconnect users to limit the spread of a virus. It is the responsibility of the disconnected user to take all necessary measures to ensure the elimination of virus activity on his computer. Administrators reserve the right to carry out a check (effective virus destruction, presence of an up-to-date anti-virus software, etc.) before restoring access to the network.

## Technical measures to ensure compliance with this Charter

The association authorises itself to implement any technical measure on the network to prevent intrusion by users other than the association's contributors. It also authorises itself to set up any type of filtering (port or services) aimed at preventing uses that are not compatible with compliance with this charter or the fair sharing of resources. In accordance with the law relating to the fight against terrorism of 23 January 2006 and Article L.34-1 of the French Post and Electronic Communications Code, the REZAL association collects technical connection data concerning your use of the Internet. This traffic data contains in particular IP addresses and connection logs.

## Sanctions applicable

Any member who does not comply with the provisions of this document is liable to sanctions ranging from a simple warning to the exclusion from the REZAL Association, without this excluding possible criminal proceedings provided for by law. The REZAL Association is free to choose the sanction it deems most appropriate, provided that it explicitly informs the offender of the reason for the reprimand. The directors of the association authorise themselves to take any measure necessary to combat non-compliance with these regulations, in particular the use of a router or wireless access point or an obvious attempt to circumvent filtering measures. The administrators are authorised to limit access to the network (e.g. throughput) of a user whose use would jeopardise the fair sharing of resources.